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## ACS-100 Certify Course Completion

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**From** noreply@peterborough.ca <noreply@peterborough.ca>

**Date** Tue 8/12/2025 7:51 PM

**To** erinralph10@outlook.com <erinralph10@outlook.com>

Hi Erin,

This email certifies you completed the course ACS-100 Accessibility Standards for Customer Service on Tuesday August 12th 2025 7:46 PM. Thanks for helping us make Peterborough more accessible.

Accessibility Compliance Coordinator

705-742-7777 x1630



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## ACS-101 Focus on the person not the disability

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**From** mbuffone@peterborough.ca <mbuffone@peterborough.ca>

**Date** Mon 8/18/2025 8:11 PM

**To** erinralph10@outlook.com <erinralph10@outlook.com>

Hi Erin,

This email certifies you completed the course ACS-101 Focus on the Person, Not the Disability on Monday August 18th 2025 8:09 PM. Thanks for helping us make Peterborough more accessible.

Mark Buffone

Accessibility Compliance Coordinator

705-742-7777 x1630



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## IAS-100 General Requirements

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**From** noreply@peterborough.ca <noreply@peterborough.ca>

**Date** Tue 8/19/2025 9:51 PM

**To** erinralph10@outlook.com <erinralph10@outlook.com>

Hi Erin,

This email certifies you completed the course IAS-100 General Requirements on Tuesday August 19th 2025 9:49 PM. Thanks for helping us make Peterborough more accessible.

Accessibility Compliance Coordinator

705-742-7777 x1630



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## IAS-101 Human Rights Code

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**From** mbuffone@peterborough.ca <mbuffone@peterborough.ca>

**Date** Wed 8/20/2025 10:21 PM

**To** erinralph10@outlook.com <erinralph10@outlook.com>

Hi Erin,

This email certifies you completed the course IAS-101 Human Rights Code on Wednesday August 20th 2025 10:11 PM. Thanks for helping us make Peterborough more accessible.

Mark Buffone

Accessibility Compliance Coordinator

705-742-7777 x1630